

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: ESS Unavailable In Areas 5,250 Feet (1600 Meters) Above Sea Level

Discussion: Customers in areas at or above 5,250 feet (1600 meters) sea level will experience an inoperative ESS condition. This is not a malfunction of the vehicle; it is the logic of the controller. The system is operating within specification according to calibration standards for GA and GU equipped with the 2.0 L engine.

The calibration was engineered in this manner to eliminate ESS restart cranking performance concerns at high altitude.

Repair: There is not a repair available for this concern as the ESS system is operating as designed. This document is for information purposes only.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found